TEACHING EFFECTIVENESS AND LEADALABAMA
2019-2020

All information located at http://www.alsde.edu/sec/ee
Click on Teaching Effectiveness button
Click on Leadership Effectiveness button

Teaching Effectiveness and LEADAlabama should be accessed via
AIM: https://aim.alsde.edu

TECHNICAL SUPPORT

1. Start with your LEA, as follows:
   - School
     - TE/LEAD Content Issues = Assigned Evaluator/designee
     - TE/LEAD Technical Issues = Assigned school technology person/designee
   - Central Office
     - TE/LEAD Content Issues = Evaluation Coordinator/designee
     - TE/LEAD Technical Issues = Technology Coordinator/designee

2. Only after receiving LEA support, if additional assistance is needed for TE and/or LEAD, contact:
   - Alabama Supercomputer Authority (ASA) Helpdesk at 1-800-338-8320, or:
     - For specific TE support, e-mail helpdesk@asc.edu
     - For specific LEAD support, e-mail leadalabama@asc.edu

   - TE and LEAD e-mail request for support must include:
     - Full Name
     - System
     - School
     - E-mail address
     - Telephone number
     - Specific description of your content issue
     - Technology related issues: Include “Screenshot” or cut/paste actual “error” into e-mail