

Support Services

Support Services is a one-credit course that introduces students to occupations and functions involving the direct or indirect care of clients through the creation of a therapeutic environment for providing care. This course is designed to provide the local education agency flexibility to meet health care demands in the community. Students are introduced to careers in support services and therapeutic services including, but not limited to, environmental health and safety technician, material agent, transport technician, epidemiologist, environmental services manager, industrial hygienist, and materials manager. Rigorous coursework and work-based experiences are key components of this course.

Career and technical student organizations are integral, cocurricular components of each career and technical education course. These organizations serve as a means to enhance classroom instruction while helping students develop leadership abilities, expand workplace-readiness skills, and broaden opportunities for personal and professional growth.

Career Opportunities

Students will:

1. Compare roles and responsibilities of personnel in support services careers.

Legal and Ethical Implications

2. Determine legal and ethical behaviors necessary in support services.
3. Summarize quality management skills.
Examples: calibrating intravenous machines, calibrating blood pressure machines

Aseptic Procedures

4. Demonstrate decontamination techniques and procedures.
Examples: sterilizing, terminal cleaning

Safety

5. Identify safe practices required for support services.
Examples: following hazardous waste disposal policies and procedures, evaluating methods of infection control, demonstrating proper handling and storage of sterile and non-sterile items

Resource Management

6. Evaluate purchasing and distribution processes used in purchasing resources for support services.
Examples: bids, contracts, purchase orders, invoices, inventory records
7. Describe preventive maintenance systems for buildings, equipment, parts, supplies, and utilities.

Aesthetics

8. Analyze therapeutic and functional aspects of color décor and furnishings for a therapeutic setting.
9. Determine the importance of maintaining the support services facility and equipment.