

## ALSDE PowerSchool Updates – 5/27/21



### Quick Survey on PowerSchool Implementation

ALSDE developed a very quick checkup which also gives you another opportunity to submit questions. It will only take a few minutes so please stop and complete. We are asking that you submit no later than **FRIDAY, May 28th at 9:00 am** so we can turn around an FAQ. Multiple people from each LEA are welcome to complete so please forward to others on your team.

The link can be found here: <https://forms.gle/NSxU3Tr1MSv857sD8>

### Additional PowerSchool Trainings

As per your requests, ALSDE is working to add some additional training sessions on the following topics:

- Elementary Scheduling
- Health
- SIS Reporting
- SIS Security Setup and Role Types

Once we get these scheduled, we will send out links to register in Professional Learning.

### Questions and Answers:

*1. When should I disable the sync between INow and PowerSchool?*

Disable INow to PS Sync prior to student promotions in INow and/or execution of End of Year processes in PowerSchool.

This date is determined by the LEA. However, sync disablement requires LEAs request your SIS specialist enter a PowerSchool service ticket to disable on a specified date.

*2. When can I run End of Year (EOY) process in PS SIS to promote/retain students and officially move PS SIS into the 2021-22 school year?*

- Turn off Scheduler Sync (work with Integration Specialists to request the date)
- Promote students in INow
- Perform EOY processes in PowerSchool
- View May 25th Office Hours on EOY. Link will be posted by Friday here:

<https://app.smartsheet.com/b/publish?EQBCT=d59c596dc0a14db5b0b3818919482013>

*3. How far back do we need to clear errors in cohort and transcript data?*

The Transcript data issue most critical is the current year of non-graduated and an issue for all grades. This issue spans all years which includes current school year and years for the historical

data conversion to PS. The standard is 5 years of historical data and if your LEA purchased more years than those would need updated. If a valid course code is not on the transcript record, then that record will be dropped and not converted. You can use the Student Data app view under Instructional Services to access the known records without a valid course number. For cohort data, the current cohort is the most critical. Future cohorts can be corrected in PowerSchool and past cohorts are closed.

- 4. How often will the aim portal update the transcript errors? I cleared one yesterday with a INow specialist to see if the method we were using would clear them up... it didn't update this morning.*

All data is replicated nightly and should be reflected in the many applications. Due to it being end of year the update process is running longer. We suggest looking mid-morning around 10:00am at the earliest or at noon. Today's update completed at 9:00am.