The Student Exit Interview Process

Senate Bill 334, Alabama Act 2009-564

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State Superintendent of Education
Alabama State Department of Education
The Student Exit Interview Process

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Overview

The Senate Bill 334, Alabama Act 2009-564 requires that students must attend school until the age of seventeen (17) and that a Student Exit Interview must be conducted in an attempt to resolve circumstances impeding a student from staying in school. This implementation guide supports consistency with directions for the Student Exit Interview process and facilitates a positive conversation among the student, parent/legal guardian, and advocates for student success. The conversation should address reasons the student is wishing to leave school with resolutions to enhance an academic/behavioral workable situation with graduating on time and/or serving as a productive citizen as the end result.

As a last attempt to provide wraparound support to the student and family, a packet of resources from the community agencies and partners should be shared with the student and parent/legal guardian. It is suggested that some form of follow-up be conducted to enlighten your school system as to what is happening to these students. The information ascertained during the Student Exit Interview process should be filed with the exit interview coordinator or the local education agency (LEA) designee and placed in the student's cumulative record at the end of the school year. An entry on the Student Exit Interview composite may serve as summary documentation.


To customize the Student Exit Interview process for your school system, this document may be downloaded at [www.alsde.edu](http://www.alsde.edu), Prevention and Support Services, Dropout Prevention Act Resources.
Roles and Duties

Counselor/Exit Interview Coordinator: To ensure a uniform process throughout the school system, a counselor/exit interview coordinator (may be a counselor, graduation coach, or a lead teacher) has been designated to coordinate and facilitate these meetings.

Responsibilities
- Helps to ensure clear communication and uniform documentation of these effort.
- Ensures appropriate withdrawal procedures are completed in the Student Information System (SIS).
- Compiles and analyzes pertinent information related to dropouts in the school system, including demographics, reason(s) for dropping out, pertinent student history (attendance, academics, discipline, and health), successful interventions, unsuccessful interventions, and follow-up contacts with dropouts.

Principal, Faculty, and Other Designated Staff: principals, counselors, teachers, registrars, attendance/truancy staff, graduation coaches, and other school staff play a key role in this process and in the discussion that takes place during the exit interview.

Responsibilities
Principal
- Develops and implements successful intervention plans by using the problem-solving team approach.
- Ensures students and parents/legal guardians that the school/system is strongly committed to helping students succeed in academic and behavioral endeavors and future careers.
Faculty or Designated Staff

- Completes the _____________ School System Exit Interview Referral form with the student's parent/legal guardian.

- Forwards the information to the exit interview coordinator or the person designated in the LEA for review prior to the student exit interview.

- Meets with student and his/her parent/legal guardian when the student is attempting to withdraw or to specifically drop out.

- Advises the student and parent/legal guardian of the requirements of the Senate Bill 334, Alabama Act 2009-564, including change in age of dropout and written consent of parent/legal guardian, and the requirement that they attend an exit interview to be scheduled by the exit interview coordinator.

- Advises the student and parent/legal guardian that a student's driver's license may be suspended by the Alabama Department of Public Safety until age nineteen (19) if they drop out.

- Shares specific interventions implemented and recommendations for new interventions with the student and parent/legal guardian.
Required Documentation for the Student Exit Interview Process

Student Exit Interview Referral Form:

- Secures parent/legal guardian signature acknowledging change in Alabama law in the event they do not attend the scheduled exit interview.
- Secures parent/legal guardian signature acknowledging potential suspension of student's driver's license due to him/her dropping out of school.
- Verifies current telephone number and mailing address for scheduling the exit interview.

Student Exit Interview Form:

- Provides a guide for discussion during the interview.
- Secures pertinent information for the LEA and by the Alabama State Department of Education.
- Secures signatures from all attendees.
- Ensures discussion specific to school-based interventions and community resources that are available to assist the student and/or family.
- Documents the decision made by the student and parent/legal guardian.

Sample Letters to Parent/Legal Guardian:

- Provides parent/legal guardian and school/system with written documentation regarding date, time, and reason for exit interview.
- Letters are sent by certified mail. Two (2) sample letters have been included for both scenarios:
  - Students who officially attempt to withdraw (see original - "to withdraw to drop out").
  - Students who leave school without notice (no shows).
Suggested Student Exit Interview Composite:

- Tracks student(s) exit interviews and dropout data related to
  - Grade
  - Age
  - Pertinent history (retentions, academics, attendance, discipline, and health)
  - Socio-economic issues
  - Reason for leaving school
  - Interventions provided
  - Disposition of exit interview
  - Family contacts to ensure attempted follow up is in a composite format

Individual Student Exit Interview Folders:

Individual folders for each student are maintained by the exit interview coordinator or school designee to include the following:

- Copy of the Exit Interview Referral Form.
- Correspondence with family (telephone calls, copy of certified letter, mail receipt, etc.).
- Summary information secured from staff and student information system (academics, attendance, and discipline).
- Copy of Student Exit Interview Form.

These folders and the Student Exit Interview Composite are required as evidence during the Alabama Comprehensive Monitoring process.
Graphic Illustration of Student Exit Interview Process

Prior To Student Exit Interview

A variety of resources are provided to our students to discourage the decision to drop out of school. All students and parent/legal guardians arriving to the school to withdraw/drop out will be encouraged and counseled to reconsider. If a student and parent/legal guardian insist on signing a withdrawal form, the following tasks will be performed to begin the Student Exit Interview process:

- Enter front office of the school to acknowledge intention to withdraw (drop out).
- Receive counsel by school staff to discourage withdrawal.
- Initiates withdrawal steps if student and parent/guardian insist on withdrawing.
- Submits all forms (SE Referral Form) to the exit interview coordinator to review.
- Maintains copies for individual Student Exit Interview Folders.
Exit Interview Coordinator

- Prepares and mails certified letter to schedule Exit Interview to the parent/guardian.
- Secures any additional information needed from designated school staff regarding attendance, discipline, academics, special needs, and prior interventions.
- Conducts Student Exit Interview.
- Records information in the Student Information System (SIS).
- Records information on the Student Exit Interview Composite.

It is very important that the school administration supports the efforts of the above-designated school staff and student exit interview coordinator to ensure prompt communication and participation from the faculty.
A student exit interview is scheduled at a time that ensures the availability of school staff that is most familiar with the student’s history and the administrative staff that has authority to support plans of intervention.

- Arrive at designated time and place for the student exit interview.
- Welcome parent/legal guardian in meeting where the team has gathered to conduct the student exit interview.
- Participate in the discussion throughout the meeting.
- Facilitates the student exit interview meeting.
- Introduces all individuals and begins the meeting with an overview regarding the student's current situation and past intervention.
Exit Interview Team

Exit Interview Coordinator, principal, teachers, counselor, graduation coach, central office staff representative(s), special education staff, and Juvenile Court representative (if invited).

- Proposes, develops, and encourages potential options of interventions to support the student back on track with education.

- Enters all pertinent information in the Alabama State Department of Education SIS platform.

- Follows appropriate withdrawal steps in the SIS platform.

- Provides the student and parent a packet of educational and community resources as additional wraparound support.

- Verifies all contact information.

Exit Interview Coordinator
School System Alabama Student Exit Interview Referral Form

<table>
<thead>
<tr>
<th>Student Name</th>
<th>Student ID#</th>
<th>Date of Birth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grade</td>
<td>School</td>
<td>Date of Referral</td>
</tr>
</tbody>
</table>

Student's reason(s) for dropping out of school:

<table>
<thead>
<tr>
<th>Failed High-Stakes Test</th>
<th>Employment</th>
<th>Attendance Issues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Behavior Problems</td>
<td>Needed at Home</td>
<td>Student-Staff Relations</td>
</tr>
<tr>
<td>Physical/Mental Illness</td>
<td>Relationship with Fellow Students</td>
<td>Language Difficulty</td>
</tr>
<tr>
<td>Marriage</td>
<td>Academic Difficulties/Credit Loss</td>
<td>Entered Military</td>
</tr>
<tr>
<td>Harassment/Bullying</td>
<td>Parental Influence to Dropout</td>
<td>Teen Mom/Dad</td>
</tr>
<tr>
<td>Disliked School Experience</td>
<td>Other (please specify)</td>
<td></td>
</tr>
</tbody>
</table>

Interventions attempted by school staff:

<table>
<thead>
<tr>
<th>Problem-Solving Team</th>
<th>Credit Recovery</th>
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</thead>
<tbody>
<tr>
<td>School Counselor</td>
<td>Remediation/Tutoring</td>
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<tr>
<td>Advisory Team Staff</td>
<td>Graduation/JAG Coach</td>
</tr>
<tr>
<td>504 Services</td>
<td>ELL</td>
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<tr>
<td>Special Education</td>
<td>Truancy Officer</td>
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<tr>
<td>Referral to Community Providers (please specify)</td>
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<tr>
<td>Other (specify)</td>
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</table>

Please forward brief information regarding these and other interventions to exit interview coordinator by fax for discussion during exit interview appointment.
To Be Completed by Parent/Legal Guardian

My signature below acknowledges that I have been advised of the importance of my child staying in school and the negative consequences of early withdrawal. I have also been advised that Alabama state law requires written consent for my child to drop out of school and requires my attendance at an exit interview scheduled by the __ School System. I am also aware that state law allows the Alabama Department of Public Safety to suspend my child's driver's license should he/she drop out of school.

Parent/Legal Guardian Signature: ____________________________

________________________________________________________

Date__________

Telephone Number(s) ________________

Mailing Address

________________________________________________________
Student Exit Interview Form
Senate Bill 334, Alabama Act 2009-564

School System: ___________________________ Date: ____________

School: ___________________________________________________________

Student Name: ______________________________________________________

First: ___________________ Middle: ___________ Last: ______________________

Student Grade: ___________ Date of Birth: ___________ Student ID Number: ___________

Participants of the Student Exit Interview:

<table>
<thead>
<tr>
<th>Failed High-Stakes Test</th>
<th>Harassment/Bullying</th>
<th>Relationship with Fellow Students</th>
<th>Student-Staff Relations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Behavior Problems</td>
<td>Dislike of School Experience</td>
<td>Academic Difficulties/Credit Loss</td>
<td>Language Difficulty</td>
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<tr>
<td>Physical/Mental Illness</td>
<td>Employment</td>
<td>Parental Influence on Dropout</td>
<td>Teen Mom/Dad</td>
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<tr>
<td>Marriage</td>
<td>Needed at Home</td>
<td>Attendance Issues</td>
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<td>Other</td>
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</table>

Discussed the student's reason(s) for dropping out of school.
Discussed intervention strategies previously provided by school faculty/staff (referral form attached).
Provided information regarding the negative impacts of not receiving a high school diploma, which seriously affects future employment and earning potential. Explained other negative consequences such as losing his/her driver's license.
Discussed other options and opportunities provided through school programs or classes. Provided information for other available community programs.
Explained other possible educational opportunities for students such as private school, church school, private tutor, community college, or GED.

GED/Community College information was provided to student. Yes __ No __
Will student take the GED? Yes __ No __ Uncertain __
If yes, where does he/she plan to attend? __________________________________________________________

I acknowledge that I have been advised of the importance of staying in school to receive my high school diploma.

Student Signature: ___________________________ Parent/Guardian Name: ___________________________
Address: ____________________________________________ Signature: ___________________________
Telephone: ___________________________ Email: ___________________________

I acknowledge that I have been advised of the importance of my child staying in school and keeping my child in school to receive his/her high school diploma.

Parent/Guardian Name: ___________________________
Signature: ___________________________
Telephone: ___________________________
Email: ___________________________

Interview Participants:

Name: ___________________________ Position: ___________ Signature: ___________________________
Name: ___________________________ Position: ___________ Signature: ___________________________
Name: ___________________________ Position: ___________ Signature: ___________________________
Name: ___________________________ Position: ___________ Signature: ___________________________

For a student who failed to return to school or did not officially withdraw, describe attempts to contact the student and his/her parent or guardian.

Attendance/Truancy Officer ___________________________ Signature ___________________________
Date ___________________________

I acknowledge that an exit interview was conducted and the student and the student's parent or legal guardian have been advised that withdrawal (dropping out) from school shall likely reduce the student's future earning potential and increase the student's likelihood of being unemployed in the future.

Principal ___________________________ Signature ___________________________
Date ___________________________

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Sample Letter to LEA Staff

TO: High School Principal(s)  
    High School Counselor(s)  
    High School Registrar(s)

FROM: LEA Superintendent

RE: Senate Bill 334, Alabama Act 2009-564-Mandatory Procedures for Implementation

Recently you received information concerning the Senate Bill 334, Alabama Act 2009-564. The intent of the Act is to decrease the number of students who drop out of school and to create an exit process that discourages the student from making this decision. The exit process should provide the student and his/her parent/legal guardian assistance in developing a plan for graduation. Please use the following procedures in implementing this act:

1. The effective date of the act is **August 1, 2009**. It is applicable to all currently enrolled students.
2. Students requesting a **Certificate of Exemption** as defined on page ___ of the Student Code of Conduct Handbook should be referred to the LEA office of Prevention and Support Services to begin the review process.
3. A **student exit interview**, including the completion of the Student Exit Interview RefeITal form and a graduation plan, must be conducted for each student who indicates he/she is withdrawing from school and discontinuing his/her high school education. Interviews should include the student, his/her parent/legal guardian, school administrator, counselor, and others to complete the exit interview team. To manage this process, the following day has been designated for each high school to schedule the student exit interviews. ________exit interview coordinator or LEA designee, will contact your school each week to be advised of the conference times in order to attend the student exit interview meetings.

<table>
<thead>
<tr>
<th>School</th>
<th>Day for Exit Interview</th>
<th>Time</th>
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<tbody>
<tr>
<td>Gulf Shores High School</td>
<td>Monday</td>
<td>8:00 a.m. - 11:00 a.m.</td>
</tr>
<tr>
<td>Foley High School</td>
<td>Monday</td>
<td>12:00 noon - 3:00 p.m.</td>
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<tr>
<td>Fairhope High School</td>
<td>Tuesday</td>
<td>8:00 a.m. - 11:00 a.m.</td>
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<tr>
<td>Daphne High School</td>
<td>Tuesday</td>
<td>12:00 noon - 3:00 p.m.</td>
</tr>
<tr>
<td>Robertsdale High School</td>
<td>Wednesday</td>
<td>8:00 a.m. - 11:00 a.m.</td>
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<tr>
<td>Spanish Fort High School</td>
<td>Wednesday</td>
<td>12:00 noon - 3:00 p.m.</td>
</tr>
<tr>
<td>Bay Minette High School</td>
<td>Thursday</td>
<td>8:00 a.m. - 11:00 a.m.</td>
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</table>
4. A copy of the Student Exit Referral Form and graduation plan must be maintained with the school principal with the Student Exit Interview Folder until the end of the academic school year or Alabama Comprehensive Monitoring process.

5. Information packets will be distributed at each high school to share with students during the exit interview and for the purpose of counseling students who are at risk of dropping out. The packets will include:
   a. Information regarding the detrimental impacts and negative effects of dropping out.
   b. Information on developing a graduation plan to stay in school.
   c. Information on school-to-work training programs, Alabama SUCCESS Education and Career Planning, and enrollment in postsecondary adult basic education programs.

Please email the name of your designee responsible for compiling and scheduling the mandatory student exit interviews. Should you have additional questions, please contact designated person at LEA central office level, at _______ _______.
Sample Letter to Parent/Guardian

Students Who Withdraw to Drop out

(Parent Address)

Dear (Parent):

On May 18, 2009, the Senate Bill 334, Alabama Act 2009-564 was enacted. This law requires that every child between the ages of seven (6) and seventeen (17) shall be required to attend a public school, private school, church school, or be instructed by a competent private tutor. This law also requires that parents/legal guardians, of students age seventeen (17) and above must provide written consent for a student to withdraw from school and to attend a student exit interview scheduled by school staff.

We are writing to confirm that you are scheduled for this required student exit interview on (date) ________ at (time) ________ at the (campus name and address)

During this meeting we will discuss with you the detrimental impacts of early withdrawal from school, including financial consequences from future earning potential as well as the suspension of the student’s driver’s license by the Alabama Department of Public Safety. If you need any additional information or need to reschedule this meeting, please call me as soon as possible at __________________ or email me at ________________________________

Sincerely,

Graduation/JAG Coach
Dropout Prevention Services
Or
LEA Designee
Sample Letter to Parent/Guardian

Not Attending School but Did Not Officially Withdraw

(Student/Parent Names)
(Address)

Dear (Names):

On May 18, 2009, the Senate Bill 334, Alabama Act 2009-564 was enacted. This law requires that every child between the ages of seven (6) and seventeen (17) shall be required to attend a public school, private school, church school, or be instructed by a competent private tutor. This law also requires that parents/legal guardians of students age seventeen (17) and above must provide written consent for a student to withdraw from school and also attend a student exit interview scheduled by school staff.

Our records indicate that the above student is not currently attending school in our system and has not completed an official withdrawal form to drop out or transfer to another academic setting. We are writing to confirm that we have scheduled you and your child for the required exit interview on (date) at (time) at (campus name and address). During this meeting we will discuss with you the detrimental impacts of dropping out of school, including financial consequences from future earning potential, the suspension of the student's driver's license by the Alabama Department of Public Safety, and interventions available to facilitate student success in school.

If you need any additional information or need to reschedule this meeting, please call me as soon as possible at ____________________________ or email me at ________________________________ If this student is now enrolled in another academic setting, living at another address, or employed full time, please advise us so we can reflect these changes in our records. Thank you for your assistance.

Sincerely,

High School Counselor
High School Principal

___________ School System
Sample List of Contents for Community Resource Packet

The _____________________________ School System has prepared a packet of educational materials and community resources for each student and parent/legal guardian who attends a student exit interview. This packet is updated periodically and includes a variety of information about local and regional resources to provide additional wraparound support.

- Items may include:
- Department of Human Resources
- Juvenile Court Services
- Community Mental Health Center
- Regional Counseling and Substance Abuse Resources
- Health and Human Services Information Tool
- Alabama Joint Family Support Assistance Program for Military Families
- 2-1-1 Connects Alabama Resource Call Center
- Child Development Resources (Childcare for Teen Parents)
- JOB Corps
- Local and Regional Adult Education and GED Resources, https://www.9css.edu/adult-education
- Alabama Career and Work Center
- Easter Seals Rehabilitation
- Social Security Administration
- Student Harassment Act, House Bill 216
- Senate Bill 334, Alabama Act 2009-564
- Age Increase for Driver's License Due to Behavior Act 464
- Resources on the Alabama Department of Education, Prevention and Support Services Section, website at www.alabamaachicves.org
- Financial Assistance to Attend College
- Helping Families Initiatives
- Alabama Network of Family Resource Centers
- Alabama Community College System (ACCS)-https://www.accs.edu/(Non-Traditional Diploma)
- Virtual learning opportunities
### Sample Tracking System for Student Exit Interviews

<table>
<thead>
<tr>
<th>Date</th>
<th>Student</th>
<th>Grade</th>
<th>Age</th>
<th>Past Retentions</th>
<th>History of Academic Issues</th>
<th>History of Attendance Issues</th>
<th>History of Discipline Issues</th>
<th>History Health, Social Economic Issues</th>
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<tr>
<td>Student (continued)</td>
<td>Reasons for Withdrawal</td>
<td>Interventions Provided</td>
<td>Family Contacts by LEA Advisory Staff</td>
<td>Disposition of Exit Interview, Date and Resolution</td>
<td>Comments/Follow Up</td>
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