# 2024 - 2025

# PROGRAM GUIDE FOR: HOSPITALITY AND TOURISM CLUSTER



ALABAMA STATE DEPARTMENT OF EDUCATION
CAREER AND TECHNICAL EDUCATION
LAURA BAILEY, EDUCATION ADMINISTRATOR
KAYLA CANTLEY, EDUCATION SPECIALIST
THERESA LONG, EDUCATION SPECIALIST
STEPHENIA MCPHERSON, ADMINISTRATIVE ASSISTANT
(334) 694-4750

#### **Hospitality and Tourism Cluster Program Guide**

This cluster prepares learners for careers in the hospitality industry. Students develop skills in organization, teamwork, problem solving, creativity, time management, customer service, and communication. Applications of technology, math, and science are also important components of the courses. Rigorous and engaging instruction fosters the essential skills needed for future employment and equips learners with knowledge and skills they will need for college and careers. This diversified and intensive education program enables students to pursue careers in one of four pathways: 1) Food, and Beverage Services 2) Lodging 3) Travel, and Tourism and 4) Sports, Recreation, and Attractions.

\*\*Courses highlighted in yellow are shared with other clusters. See "Shared Courses" table on page 3 for additional details.

Career Pathway Program	Food and Beverage Services Program  (Must teach three courses from this program list within two years)  This program begins with the fundamentals and principles of the art of cooking, management and production skills, and techniques in the back of the house as well as service activities in the front of the house. Within this pathway, students can pursue a national sanitation certification, industry certification, articulation credit, and scholarships. The courses offered involve a commercial laboratory-based instructional setting and internship hours.				
Course Number	Career Pathway Program Courses	Career Readiness Indicator (CRI)	In Demand Occupations		
16001G1001	Introduction to Hospitality and Tourism - Required Foundation Course	<ul><li>Alabama Certified Employee (ACE)</li><li>Certified Front Desk Representative</li></ul>	Bakers/Bakery Workers     Caterer/Catering Management		
16056G1000	Baking and Pastry Arts (New COS)	Certified Guest Service Professional	Executive/Sous Chef		
16097G1005	Career Pathway Project in Hospitality and Tourism	<ul> <li>Food and Beverage – Skills for</li> </ul>	Cooks, Health Care Facilities and		
16097G1002	CTE Lab in Hospitality and Tourism	Success	School Cafeterias		
16053G1012	Culinary Arts I (New COS)	<ul> <li>Meat Cutter – Skills for Success</li> </ul>	Cooks, Restaurant		
16053G1022	Culinary Arts II (New COS)	ProStart National Certificate of	Fast Food and Counter Workers		
16056G1001	Cultural Foods	Achievement – COA (must pass the	First-Line Supervisors of Food		
12053G1000	Entrepreneurship	final exam for Level 1 and Level 2 and	Preparation and Serving Workers		
16202G1001	Event Planning and Management	complete 400 hours of mentored work	Food Journalist/Bloggers		
19254G1000	Food Safety and Microbiology – Science credit eligible	experience and then apply for	Food Service Managers		
12159G1001	Hospitality Management and Marketing	credential)	General Managers		
		ServSafe Manager	Waiters and Waitresses		

Career Pathway Program	Lodging Program  (Must teach three courses from this program list within two years)  This program focuses on the knowledge and skills required to pursue a career in the hotel, resort, and lodging industry. Lodging curriculum includes departments within a hotel such as: front desk, food and beverage, housekeeping, maintenance, human resources department, and accounting. Guest Service skills focus on communication, leadership, time management, teamwork, problem solving, critical thinking, and professionalism. This program includes internship in which students gain hands-on experience in a lodging property. Within this pathway, students can pursue a national industry certification.				
Course Number	Career Pathway Program Courses	Career Readiness Indicator (CRI)	In Demand Occupations		
16001G1001	Introduction to Hospitality and Tourism - Required Foundation Course	<ul><li>Alabama Certified Employee (ACE)</li><li>Certified Front Desk Representative</li></ul>	Concierge     Event Manager		
16097G1005 16097G1002 16102G1001 16102G1002 12053G1000 16202G1001 19254G1000 12159G1001	Career Pathway Project in Hospitality and Tourism CTE Lab in Hospitality and Tourism Hotel, Resort, and Lodging Management I Hotel, Resort, and Lodging Management II Entrepreneurship Event Planning and Management Food Safety and Microbiology – Science credit eligible Hospitality Management and Marketing	<ul> <li>Certified Guest Service Professional</li> <li>Certified Hospitality and Tourism Professional (must pass the final exam for Year 1 and Year 2, complete 100 hours of work experience, and then apply for credential)</li> <li>Hotel Operations – Skills for Success</li> <li>ServSafe Manager</li> </ul>	Gaming Managers General Managers Guest Services Professionals Janitors and Cleaners, Except Maids and Housekeeping Cleaners Lodging Managers Maids and Housekeeping Cleaners Recreation Manager Reservations Specialist Resort and Spa Attendants Steward Supervisors of Housekeeping and Janitorial Workers		

Career Pathway Program	Sports, Recreation and Attractions Program (Must teach three courses from this program list within two years)  This program integrates management principles and procedures for recreation and sports programming, management of venues and events, branding, client and public relations, and event marketing. Within this pathway, students can pursue a national industry certification  Career Pathway Program Courses  Career Readiness Indicator (CRI)  In Demand Occupations			
Course Number				
16001G1001	Introduction to Hospitality and Tourism - Required Foundation Course	Alabama Certified Employee (ACE)     Certified Front Desk Representative	Amusement Park Manager     Event Manager	
16097G1005	Career Pathway Project in Hospitality and Tourism	Certified Guest Service Professional	Event Suite Manager     Facilities Coordinator     Hospitality Ambassador     Marketing Manager	
16097G1002	CTE Lab in Hospitality and Tourism	Certified Hospitality and Tourism		
16202G1010	Sports, Recreation, and Attractions Management I	Professional (must pass the final exam		
16202G1011	Sports, Recreation, and Attractions Management II	for Year 1 and Year 2, complete 100		
12053G1000	Entrepreneurship	hours of work experience, and then	Outdoor Educator/Guide	
16202G1001	Event Planning and Management	apply for credential)	Outdoor Recreation Coordinator	
19254G1000	Food Safety and Microbiology – Science credit eligible	ServSafe Manager	Sports Club Hospitality Manager	
12159G1001	Hospitality Management and Marketing		Sports Resort Management	
			Tournament Sales	

Career Pathway Program	Travel and Tourism Program  (Must teach three courses from this program list within two years)  This program integrates management principles and procedures for the travel and tourism industry including itineraries, planning trips and events, travel trends, marketing plans in tourism sectors such as airlines, international travel, cruising, lodging, recreation, amusements, attractions, and resorts. Within this pathway, students can pursue a national industry certification.					
Course Number	Career Pathway Program Courses Career Readiness Indicator (CRI) In Demand Occupations					
16001G1001	Introduction to Hospitality and Tourism - Required Foundation Course	Alabama Certified Employee (ACE)     Certified Front Desk Representative	Cruise Director     Cruise Reservations and Sales			
16097G1005	Career Pathway Project in Hospitality and Tourism	Certified Guest Service Professional	Representatives			
16097G1002	CTE Lab in Hospitality and Tourism	Certified Hospitality and Tourism	Destination Specialist			
16151G1000	Travel and Tourism I (New COS)	Professional (must pass the final exam • Event Manager	Event Manager			
16152G1000	Travel and Tourism II (New COS)	for Year 1 and Year 2, complete 100	Guest Relations Manager			
12053G1000	Entrepreneurship	hours of work experience, and then	Leisure Activity Coordinator			
16202G1001	Event Planning and Management	apply for credential)	Reservation and Transportation Ticket			
19254G1000	Food Safety and Microbiology – Science credit eligible	Hotel Operations – Skills for Success	Agents and Travel Clerks			
12159G1001	Hospitality Management and Marketing	ServSafe Manager	Tour Guides			
			Tourism Development Officer			
			Tourism Economist			
			Travel Agents			
			Travel Consultant			

### <u>2024–2025 Subject and Personnel Codes</u> Hospitality and Tourism Cluster and Middle School Program

Hospitality and Tourism Cluster Courses (NEW in 2024-2025)				
Course Number	Course Name	Course Number	Course Name	
16056G1000	Baking and Pastry Arts (New COS)	12159G1001	Hospitality Management and Marketing	
16097G1005	Career Pathway Project in Hospitality and Tourism	16102G1001	Hotel, Resort, and Lodging Management I	
16097G1002	CTE Lab in Hospitality and Tourism	16102G1002	Hotel, Resort, and Lodging Management II	
16053G1012	Culinary Arts I (New COS)	16001G1001	Introduction to Hospitality and Tourism - Required	
			Foundation Course	
16053G1022	Culinary Arts II (New COS)	16202G1010	Sports, Recreation, and Attractions Management I	
16056G1001	Cultural Foods	16202G1011	Sports, Recreation, and Attractions Management II	
12053G1000	Entrepreneurship	16151G1000	Travel and Tourism I (New COS)	
16202G1001	Event Planning and Management	16152G1000	Travel and Tourism II (New COS)	
19254G1000	Food Safety and Microbiology – Science credit eligible			

Shared Courses			
Course Number	Course Name	Cluster(s)	Required Year to Implement COS
16056G1001	Cultural Foods	Human Services	2023-2024
12053G1000	Entrepreneurship	Finance Marketing Business Management and Administration	2022-2023
16202G1001	Event Planning and Management	Business Management and Administration Human Services	2022-2023
19254G1000	Food Safety and Microbiology	Agriculture, Food and Natural Resources Human Services	2021-2022
12159G1001	Hospitality Management and Marketing	Marketing Business Management and Administration	2022-2023

General Note: Course descriptions and content standards for most courses are located on the Alabama Department of Education website.

## **College and Career Readiness Indicator Course Matrix**

Program Name	Food and Beverage Services	Lodging	Sports, Recreation and Attractions	Travel and Tourism
Foundation Course(s)	Introduction to Hospitality and Tourism	Introduction to Hospitality and Tourism	Introduction to Hospitality and Tourism	Introduction to Hospitality and Tourism
Concentrator Course(s)	Baking and Pastry Arts Culinary Arts I Culinary Arts II Cultural Foods Entrepreneurship Event Planning and Management Food Safety and Microbiology Hospitality Management and Marketing	Entrepreneurship Event Planning and Management Food Safety and Microbiology Hospitality Management and Marketing Hotel, Resort, and Lodging Management I Hotel, Resort, and Lodging Management II	Entrepreneurship Event Planning and Management Food Safety and Microbiology Hospitality Management and Marketing Sports, Recreation, and Attractions Management I Sports, Recreation, and Attractions Management II	Entrepreneurship Event Planning and Management Food Safety and Microbiology Hospitality Management and Marketing Travel and Tourism I Travel and Tourism II
Capstone Course(s)	Career Pathway Project in Hospitality and Tourism CTE Lab in Hospitality and Tourism	Career Pathway Project in Hospitality and Tourism CTE Lab in Hospitality and Tourism	Career Pathway Project in Hospitality and Tourism CTE Lab in Hospitality and Tourism	Career Pathway Project in Hospitality and Tourism CTE Lab in Hospitality and Tourism

To meet the CCR Indicator as a CTE completer, a student must earn three (3.0) credits with the grade of a "C" or higher in CTE courses that are part of an approved CTE program of study. Additional requirements are outlined in Memorandum FY22-2065.

This matrix is intended for general guidance on the CCR completer status and is subject to change. For all CTE programming information, please refer to the CTE Cluster specific Program Guide. It contains a list of approved CTE programs, valid course numbers, required prerequisite courses, approved Career Readiness Indicators (CRIs) and in demand occupations.

\*Courses are listed in alphabetical order, not in sequential order.